



INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(51) International Patent Classification: H04L 12/64, H04L 12/66	A1	(11) International Publication Number: WO 00/69131 (43) International Publication Date: 16 November 2000 (16.11.2000)
(21) International Application Number: PCT/US00/12196 (22) International Filing Date: 04 May 2000 (04.05.2000) (30) Priority Data: 09/306,626 06 May 1999 (06.05.1999) US (60) Parent Application or Grant VOCALTEC COMMUNICATIONS LTD. [/]; (). VOCALTEC COMMUNICATIONS, INC. [/]; (). YAARY, Erez [/]; (). SHEM-TOV, Ofer [/]; (). HELFGOTT, Samson ; ().	Published	
(54) Title: INTERNET TELEPHONY SYSTEM AND METHOD (54) Titre: SYSTEME ET PROCEDE DE TELEPHONIE INTERNET		
(57) Abstract <p>A communication system and a method for performing telephone calls over a hybrid network using a web page (7). The communication system includes a computer system (5) having an Internet browser application for browsing the Internet, at least one audio input device (12), at least one audio output device (13) and a communication device (16) for communicating with the hybrid network. The system further includes a telephony communication device (14) operably coupled to the web page (11) for performing telephone calls, an addressing server (8) for resolving a telephony call parameters and for providing destination parameters and a bridging device (9) operably coupled to the addressing server (8) for receiving destination parameters and for delivering the destination parameters to the PSTN (2) for establishing the telephone call.</p> (57) Abrégé <p>L'invention concerne un système de communication et un procédé servant à effectuer des appels téléphoniques sur un réseau hybride à l'aide d'une page Web (7). Le système de communication comprend un système informatique (5) pourvu d'une application de navigation Internet servant à naviguer sur Internet, au moins un dispositif d'entrée audio (12), au moins un dispositif de sortie audio (13), et un dispositif de communication (16) servant à communiquer avec le réseau hybride. Le système comprend également un dispositif de communication téléphonique (14) couplé opérationnel à la page Web (11) et servant à effectuer des appels téléphoniques, un serveur d'adressage (8) destiné à résoudre les paramètres d'un appel téléphonique et à fournir des paramètres de destination, et un dispositif de pontage (9) couplé opérationnel au serveur d'adressage (8) de manière à recevoir les paramètres de destination et à les distribuer vers un RTPC (2) pour effectuer l'appel téléphonique.</p>		

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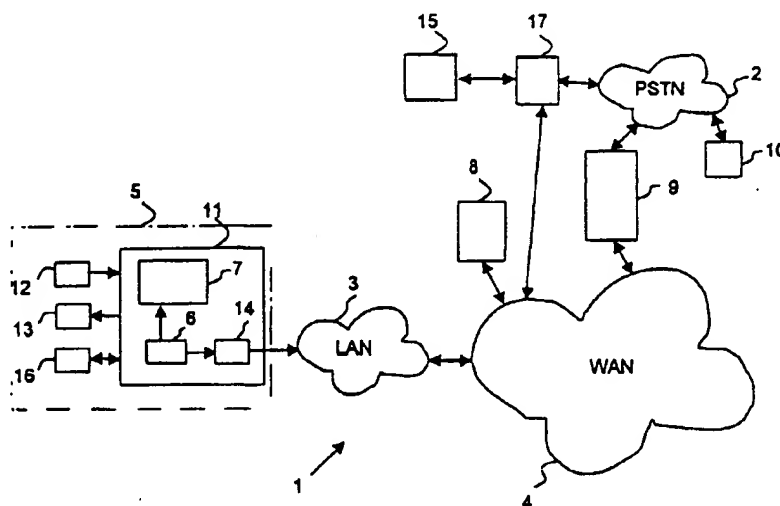
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(21) International Application Number: PCT/US00/12196 (22) International Filing Date: 4 May 2000 (04.05.00) (30) Priority Data: 09/306,626 6 May 1999 (06.05.99) US (71) Applicant: VOCALTEC COMMUNICATIONS LTD. (IL/IL); 2 Maskit Street, 46733 Herzeliya (IL). (71) Applicant (for MW only): VOCALTEC COMMUNICATIONS, INC. [US/US]; One Executive Drive, Suite 320, Fort Lee, NJ 07024 (US). (72) Inventors: YAARY, Erez; Yerushalmi 9, 62917 Tel Aviv (IL). SHEM-TOV, Ofer; Hadekalim 14, 52532 Ramat Gan (IL). (74) Agents: HELFGOTT, Samson et al.; Helfgott & Karas, P.C., 350 Fifth Avenue, Suite 6024, New York, NY 10118 (US).			(81) Designated States: AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, CA, CH, CN, CR, CU, CZ, DE, DK, DM, DZ, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, TZ, UA, UG, UZ, VN, YU, ZA, ZW, ARIPO patent (GH, GM, KE, LS, MW, SD, SL, SZ, TZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GW, ML, MR, NE, SN, TD, TG).
			Published With international search report.

(54) Title: INTERNET TELEPHONY SYSTEM AND METHOD



(57) Abstract

A communication system and a method for performing telephone calls over a hybrid network using a web page (7). The communication system includes a computer system (5) having an Internet browser application for browsing the Internet, at least one audio input device (12), at least one audio output device (13) and a communication device (16) for communicating with the hybrid network. The system further includes a telephony communication device (14) operably coupled to the web page (11) for performing telephone calls, an addressing server (8) for resolving a telephony call parameters and for providing destination parameters and a bridging device (9) operably coupled to the addressing server (8) for receiving destination parameters and for delivering the destination parameters to the PSTN (2) for establishing the telephone call.

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Description

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INTERNET TELEPHONY SYSTEM AND METHOD

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FIELD OF THE INVENTION

The present invention relates to a telephony system and in particular to a system, method and apparatus for performing telephone call from an Internet browser.

BACKGROUND OF THE INVENTION

Communication networks, such as wide area networks (WAN), are commonly known, and perhaps the fastest growing of these is the Internet. A hybrid network is a combination of communication networks, which typically includes a local area network (LAN), a switched telephony network (STN) and the Internet. One Internet application, known as audio transceiver, enables users to transmit and receive audio over the Internet. An example of this application, known as Internet telephony client, allows for telephone calls over the Internet. The Internet telephony client is computer software. The software includes a graphical unit interface (GUI) which enables a user to perform telephone calls and follows the call process.

Typically, the user is browsing ("surf") the Internet by using an Internet browsing application such as "Internet Explorer" of Microsoft® Corporation, One Microsoft Way, Redmond, Washington 98052-6399 U.S.A. Typically, browsing the Internet is browsing through web pages. Typically, a web page is a virtual company site that includes information about the company. Typically, an address, a telephone number, a fax number, an e-mail address, a commercial

5 information of the company products and etc. When the user arrives, for
example, to a site of a company that he wishes to contacts, the user can not
perform a telephone call from the browser. The user needs to use a stand-
alone Internet telephony application to call the said company from his computer
while surfing or to use a standard telephone device, which is typically
10 connected to a second telephone line.

15 The disadvantage of using standard telephone is that the user needs at
least one telephone line for connecting the Internet and other telephone line for
performing and receiving telephone calls.

20 The disadvantage of using the Internet telephony application is that the
application adds load to the computer memory and the user have to switch from
the Internet telephony application to the Internet browser application. Thus, there
is a need for a telephony communication system and a method that enable the
user to surf the Internet and perform telephone calls simultaneously.

20 SUMMARY OF THE INVENTION

30 The present invention improves on the prior art of hybrid network telephony
application by providing a system and a method for performing telephone calls
from an Internet browser. This system involves hardware and software with the
method for performing the same.

35 In a first aspect of the present invention there is provided a communication
system for performing telephone calls over hybrid network. The hybrid network
includes a combination of at least one of a public switched telephony network
(PSTN) and a local area network (LAN) with a wide area network (WAN). The
system includes a computer system having an Internet browser application for
40 browsing the internet, at least one audio input device, at least one audio output
device and a communication device for communicating with said hybrid
network. The system further includes a telephony communication means
operably coupled to a web page which displayed by said Internet browser for
performing telephone calls, an addressing server links to the WAN for resolving
50 telephony call parameters and providing at least one address of a bridging

5 5 device and the bridging device is operably coupled to the WAN and the PSTN
for receiving a destination parameters from said communication means and for
delivering said parameters to the PSTN for establish a telephone call.

10 Advantageously, a user can build a web page to perform telephone calls,
which suit to his needs. Furthermore, a user can call directly from a commercial
10 web page without the need of external hybrid network telephony application.
Only a single standard telephone line can be use to perform telephone calls
15 while browsing the Internet.

 In the preferred embodiment of the invention the, telephony call
parameters are download from said web page to said telephone communication
15 means.

20 In the preferred embodiment of the invention, the addressing server is
locating said bridging device address and providing said bridging device
address to the telephony communication means.

25 In the preferred embodiment of the invention, the telephony
communication means are linking to said bridging device by said bridging
device address and transfer a telephone destination parameters to said bridging
30 device.

 In the preferred embodiment of the invention, the bridging device
25 transfers at least one of destination number and Internet protocol (IP) address
to PSTN for establishing telephone call.

35 Typically, the telephony communication means comprises a software
application which links to said web page.

40 In the preferred embodiment of the invention, the telephony application
30 means includes a voice encoder for converting analog voice to digital signals, a
voice decoder for converting digital signal to voice and a graphical universal
interface (GUI) which links to said web for activating said telephony
communication means.

45 Preferably, the GUI is a button and pressing on the button is activating or
35 deactivating the telephony communication means.

 Preferably, the button comprises animation for displaying a telephone
call status.

5 5 In the preferred embodiment of the invention, the web page comprises a telephone number and by pressing on said button establishing a telephone call to a destination provided by said telephone number.

10 In the preferred embodiment of the invention, the web page comprises an Internet protocol (IP) address and by pressing on said button establishing a
10 telephone call to a destination provided by said IP address.

15 In the second aspect of the present invention there is provided a method for performing telephone calls over hybrid network. The network includes a combination of at least one of a public switched telephony network (PSTN) and a local area network (LAN) with a wide area network (WAN). The method
20 includes the steps of browsing said WAN to a virtual site which includes a telephony call parameters, downloading said telephony call parameters by a telephony communication means, contacting an addressing bridging device links to the WAN for resolving said telephony call parameters for providing a
25 telephone call destination parameters, contacting to a bridging device which is operably coupled to the addressing server and links to the WAN and to the PSTN for receiving said destination parameters and delivering said parameters to the PSTN for establishing said telephone call.

30 Preferably, the telephony call parameters are download from said web page by said telephone communication means.

25 Preferably, said addressing serve is locating and providing said bridging device address to the telephony communication means.

35 Preferably, the telephony communication means are linked to said bridging device by said bridging device address for transferring said telephone destination parameters.

40 30 Preferably, the telephone destination parameters includes a destination number and IP address and said bridging device transfers at least one of the destination number and the IP address to PSTN for establishing said call.

45 In the preferred embodiment of the invention, the telephony communication means includes an Internet telephony software application
35 which links to said web page.

50 In the preferred embodiment of the invention, the bridging device transfers telephony parameters from the WAN to the PSTN.

5 5 In the third aspect of the present invention there is provided a method for
establishing a telephone call from a web page. The method includes the steps
of providing a destination parameters for establishing a telephone call,
10 downloading said parameters by a Internet telephony software application,
contacting to an addressing server for receiving a bridging device address,
10 20 contacting to said bridging device for providing said parameters and
establishing a telephony call.

15 Preferably, the step of establishing further includes the step of contacting
a public switched telephony network by said bridging device and providing at
least one of a telephone number and an IP address for establishing said
15 20 telephone call.

20 In the preferred embodiment of the invention, the Internet telephony
software application comprises a voice encoder, a voice decoder and a network
communication device for communicating over the wide area network

25 In the preferred embodiment of the invention, the bridging device is for
20 20 transferring telephony parameters from a wide area network to said public
switched telephony network.

30 Preferably, the wide area network is the Internet.

BRIEF DESCRIPTION OF THE DRAWINGS

35 25 The present invention will be described with reference to the
accompanying drawings, wherein like reference numerals and/or characters
identify corresponding or like components. In the drawings:

40 Fig. 1 is a communication system in accordance with the invention;

30 40 Fig. 2 is a block diagram of an apparatus for performing telephone call
from a web page, in accordance with the invention.

Fig. 3 is a graphical interface of a Internet telephony application;

45 Fig. 4 is a flowchart of a method for performing a telephone call from a
web page; and

35 Fig. 5 is an example of a web page in accordance with the invention.

DETAILED DESCRIPTION OF THE DRAWINGS

5 Referring firstly to Fig. 1, A communication system for performing
telephone calls over hybrid network is shown. The communication system 1
includes a public switched telephony network (PSTN) 2, a local area network
10 (LAN) 3, a wide area network (WAN) 4 such as the Internet, a computer system
5, a telephony communication means 6 operably coupled to a web page 7, an
10 addressing server 8, a bridging device 9 and a telephone device 10. The
computer system 5 is typically a personal computer (PC) which runs Windows®
operating system and include an Internet browser application 11 such as
15 "Internet Explorer" of Microsoft Corporation for browsing the internet, an audio
input device 12 for, example microphone, an audio output device 13, for
15 example loudspeaker, a pointing device 16, for example a mouse and a
communication mean 14, for example a modem for communicating PSTN 2 or a
20 LAN card for connecting with the LAN 3. The communication system 1 further
includes an Internet service provider (ISP) 17 and a second computer system
15. The second computer system 15 includes an Internet telephony application
20 for performing a computer to computer telephone call. The communication
system 1, which is typically a telecommunication system which provides
Internet telephony services, further includes an Internet service provider (ISP)
30 17 and a second computer system 15. The ISP 17 is linked to the PSTN 2 and
to the WAN 4 and provides Internet services such as browsing to users. The
25 second computer system 15 includes means for performing telephony calls over
the hybrid network.

35 The hybrid network is a combination of each of the above networks
(LAN, WAN, PSTN) with each other.

40 The communication system 1 is typically a telecommunication system
30 which can provide Internet telephony services.

45 There are at least two types of Internet telephony services which can be
provided by the communication system 1. The first service is known in the art
as a 'PC-to-Phone' service and the second service is known in the art as a 'PC-
to-PC' service.

50 The 'PC-to-Phone' service is when a user is establishing a telephone call
35 from his personal computer to which links to the Internet to a telephone device
which links to the PSTN.

5 5 The 'PC to PC' service is when a user establish a telephone call from his personal which links to the Internet to another personal computer which links to the Internet.

10 The 'PC to Phone' service will be described now with reference to Fig. 1. In operation, a user is browsing the Internet using the Internet browser

10 application 11. When the user arrived to a web page 7 which includes call parameters, the Internet browser application 11 identified that the web page 7 contains the telephony communication means 6. Typically, the telephony communication means 6 is a plug-in software which links to the web page 7. The browser 11 automatically downloads and installs the plug in software using the browser 11 automatic installation feature. The automatic installation feature of the browser is not a standard tool and varied from browser to browser. An example of web page source that includes commands to operate the automatic installation feature is shown in Appendix C. The plug-in software can also be installed manually by the user. After the installation, the telephony communication means 6 (plug-in software) appears as a graphic user interface (GUI) on the web page 7. The GUI is typically a graphical button that includes visual means for showing a telephony call status. A detailed description of the GUI will be described later with reference to Fig. 3. To start a call the user uses the computer system 5 pointing device 16. The user points and clicks on the button for performing the call. The telephony communication means 6 download the telephony call parameters from the web page 7 and transfers the call parameters by using the communication means 13, for example a LAN card, to the addressing server 8. The call parameters typically includes the following parameters: an addressing server parameters, a caller parameters, a destination parameters, an audio transceiver parameters and GUI parameters.

30 The addressing server parameters include a list of addressing server addresses that are in the format of Internet Protocol (IP) address and IP host names.

45 The caller parameters typically include a caller name, a caller telephone number and a caller e-mail address.

35 The destination parameters include a destination telephone number, a destination IP address and destination e-mail.

5 5 The audio transceiver parameters include codec type, for example G.723.1
codec frames packaging information and redundancy information.

 The GUI information includes a button background and a button color.

 The addressing server 8 links to the WAN 4 and resolves the telephony
10 call parameters which are typically the caller parameters and the destination
10 parameters, to locates the bridging device address and to provide the call
 destination parameters. The addressing server 8 return to the telephony
15 communication means 6 the bridging device address. The telephony
 communication means 6 links to the bridging device 9 and transfers telephone
 destination parameters. The bridging device 9 is operably coupled to the
15 addressing server 8 and links to the WAN 4 and to the PSTN 2. The bridging
20 device 9 receives the destination parameters and delivers the parameters to the
 PSTN 2 for establish said telephone call. The PSTN 2 contacts the telephone
 device 10. The callee answers the call and the call is established. In a 'PC to
25 PC' service, the user of first computer system 5 dials to the user of the second
20 computer system 15. The user of the first computer system 5 initiates the call
 by clicking on the button of the web page 7. The telephony communication
 means 6 download the telephony call parameters from the web page 7 and
30 transfers the call parameters by using the LAN card, to the addressing server 8.
 The addressing server 8 resolves the telephony call parameters which are
25 typically the caller parameters and the destination parameters, to locates the
 bridging device address and to provide the call destination parameters. The
35 addressing server 8 return to the telephony communication means 6 the
 bridging device address. The telephony communication means 6 links to the
 bridging device 9 and transfers telephone destination parameters. The
40 destination parameters include the ISP IP address, the second computer IP
 address and ISP telephone number. The bridging device 9 receives the
 destination parameters and delivers the parameters to the PSTN 2. The PSTN
45 2 contacts the IPS 17 and transfers the IP address of the second computer
 system 15. The IPS contacts the computer system 15. The computer system
35 15 detects the telephony call and automatically lunches an Internet telephony
 application to answer the call.

5 Typically, the addressing server 9 is a Gatekeeper which is detailed described in USA patent US 08/731,848 "A System And Method For Personal Multimedia Communication Over A Packet Switched Network".

10 Appendix A, "VocalTec Ensemble Architecture" describe the Internet telephony system specification of the present invention.

15 Typically, the bridging device 9 is a gateway which is detailed described in Appendix B "VocalTec Telephony Gateway 3.3" white paper.

20 Referring now to Fig. 2, an apparatus for establishing a telephony call from a web page is shown. The apparatus 20 includes an audio transceiver 21, a tone generator 22, a controller 23, a plug-in software 24 which links to the web page 7. The audio transceiver 21 includes a codec 25, a packager 26 and a network communication device 27. The codec 25 is typically an International Telecommunication union (ITU) standard G.723.1 or G.729 a codec which includes a voice encoder 28 and a voice decoder 29. The voice encoder 28 is connected to a microphone 30 and the voice decoder 29 is connected to a loudspeaker 31.

25 In operation, the plug-in software 24 links to the web page 7 and typically appears to the user as a graphical button. By pressing on the graphical button the user can establish a telephone call as it was described above. During the call the user speaks to the microphone 30 the voice encoder 28 converts the voice into voice samples. The packager 26 package the data in accordance with Internet protocol and use the codec 25 parameters for packaging the voice samples in accordance with the audio transceiver parameters. The network communication device 27 transfers the data over the hybrid network to the callee. When receiving voice from the callee, the network communication device 27 receives packets of data and transfers them to the packager 26. The packager 26 unpacks the voice samples from the data packets and transfers them to the voice decoder 29. The voice decoder 29 converts the voice sample into voice and plays the voice on the loudspeaker 31. The controller 23 controls the apparatus by transferring commands from the plug-in software to the apparatus 20 blocks. The tone generator 22 is used to play telephone tones such as rings and busy tones on the computer speaker.

30 Referring now to Fig. 3 an example of the GUI is shown. The GUI is a graphical button 40 that includes animated part. The GUI links to the web page

5 7 for activating the telephony communication means 6. The button in A is
shown in idle status. The idle status is when there is no telephone call in
progress. The button 40 includes two parts the first part is for example, a
10 telephone handset 41 and the second part is, for example is a telephone base
42. As is shown in B, pressing on the button 40 causes the telephone handset
10 41 to move up and down while the telephone rings. When the callee answers
the call the button 40 start to rotate in the arrow direction as it shows in C. A
15 second press on the button 40 deactivates the telephony communication means
6 and terminating the call. The button 40 stops to rotation and return to idle
status as is shown in A.

15 Audio indications are provided to improve the human interface with the
web page 7. An example for such audio indications are ringing tones until the
20 telephone device 10 answers, 'busy' tone when the telephone device 10 is
busy, dialing tones while dialing a telephone number. The above indications
25 are an example only and other audible indication can be use with the present
invention. Other indication such as text indication can be provided on the
30 Internet browser 11 status bar. An example for such indications is error
messages, an information of addressing server discovery, an information of
bridging device call setup progress and an information on call disconnection
reasons.

25 Referring to Fig. 4 a method for performing a telephone call from a web
page 7 his shown. The first step, step 100 is browsing the Internet and arriving
35 to a web page which includes telephony call parameters. The browser 11
detects the presents of the telephony call parameters and automatically
downloads and installs the plug in software using the browser 11 automatic
40 installation feature, step 110. The plug-in software, which is a part of the
telephony communication means 6 downloads the telephony call parameters
from the web page 7, step 120. The next step, step 130 the plug-in software
contact the addressing server 8. The addressing server 8, resolves the address
45 of the nearest bridging device 9, step 140. The addressing server 8 transfers
the address to the plug in software which links to web page 7, step 150. The
35 plug-in software contacts the bridging device 9 and transfers the destination
parameters, step 160. The bridging device 9 contacts the PSTN and transfers
50 the destination parameter step 170. At that time the telephony communication

5 means 6 playing the dial tones, ringing tones using the tone generator 22, to the user. Typically, the dial tones are sound like dual tone medallion frequencies (DTMF). Step 180, the PSTN dial to the destination telephone device to establish the call. The user call talks now with a callee of the destined telephone device 10. Typically, the telephony communication means 6 includes a codec, for example a G.723 codec, for converting the voice of the caller to a digital signals and transfers it to the callee by using Internet protocol (IP) and for converting the callee digital signals to voice. Typically, the bridging device 9 includes a codec for converting voice from PSTN to digital signal in IP format and for converting digital signal in IP format to voice.

15 An example of a web page in accordance with the invention is shown in reference to Fig. 5. In Box 50 the user enter the destination number to call. In box 51 the user enters his name. To perform the call to the destination number of box 50, the user click on the button 51. The button 51 shows the progress of the call as it was described above with reference to fig. 3. A number board 54 is used to enter for example an extension number or to follows the instructions of interactive voice response (IVR) system.

20 While preferred embodiments of the present invention have been described so as to enable one of skill in the art to practice the present invention, the preceding description is exemplary only, and should not be used to limit the scope of the invention. The scope of the invention should be determined by the following claims.

Claims

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- 5 6. The communication system according to claim 1, wherein the telephony communication means comprises a software application which links to said web page.
- 10 7. The communication system of claim 6, wherein the telephony application means comprises:
a voice encoder for converting analog voice to digital signals;
15 a voice decoder for converting digital signal to voice; and
a graphical universal interface (GUI) which links to said web for activating said telephony communication means.
- 20 8. The communication system of claim 7, wherein said GUI is a button and pressing on said button is for activating or deactivating the telephony communication means.
- 25 9. The communication system of claim 8, wherein said button comprises animation for displaying a telephone call status.
- 30 10. The communication system according to claim 1, wherein the web page comprises a telephone number and by pressing on said button establishing a telephone call to a destination provided by said telephone number.
- 35 11. The communication system according to claim 1, wherein the web page comprises an Internet protocol (IP) address and by pressing on said button establishing a telephone call to a destination provided by said IP address.
- 40 12. A method for performing telephone calls over hybrid network, which network includes a combination of at least one of a public switched telephony network (PSTN) and a local area network (LAN) with a wide area network (WAN), wherein the method comprising the steps of:
35 browsing said WAN to a virtual site which includes a telephony call parameters;
downloading said telephony call parameters by a telephony
50 communication means;

5 5 contacting an addressing bridging device links to the WAN for resolving
said telephony call parameters for providing a telephone call destination
parameters;

10 contacting to a bridging device which is operably coupled to the
addressing server and links to the WAN and to the PSTN for receiving said
15 20 destination parameters; and
 delivering said parameters to the PSTN for establishing said telephone
15 call.

13. The method of claim 12, wherein said telephony call parameters are
15 download from said web page by said telephone communication means.

14. The method of claim 13, wherein said addressing serve is locating and
providing said bridging device address to the telephony communication means.

25 20 15. The method claim 14, wherein said telephony communication means are
linked to said bridging device by said bridging device address for transferring
said telephone destination parameters.

30 16. The method of claim 15, wherein the telephone destination parameters
25 includes a destination number and IP address and said bridging device
transfers at least one of the destination number and the IP address to PSTN for
35 establishing said call.

40 30 17. The method according to claim 12, wherein the telephony
communication means includes an Internet telephony software application
which links to said web page.

18. The method according to claim 12, wherein the bridging device transfers
45 telephony parameters from the WAN to the PSTN.

35 19. A method for establishing a telephone call from a web page, wherein the
method comprising the steps of:

50 providing a destination parameters for establishing a telephone call;

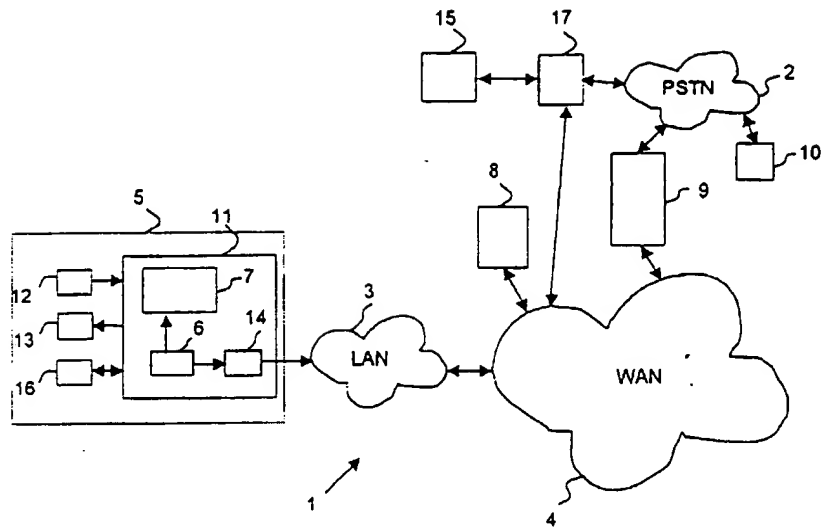
5 5 downloading said parameters by a Internet telephony software
 application;
 contacting to an addressing server for receiving a bridging device
10 address;
 contacting to said bridging device for providing said parameters; and
10 establishing a telephony call.

15 20. The method of claim 19, wherein the step of establishing further
 comprises the step of:
 contacting a public switched telephony network by said bridging device;
15 and
20 providing at least one of a telephone number and an IP address for
 establishing said telephone call.

25 21. The method according to any one claim 19, wherein the Internet
20 telephony software application comprises a voice encoder, a voice decoder and
 a network communication device for communicating over the wide area network

30 22. The method according to claim 19, wherein the bridging device is for
 transferring telephony parameters from a wide area network to said public
25 switched telephony network.

35 23. The method according to claim 19, wherein the wide area network is the
 Internet.

**Fig. 1**

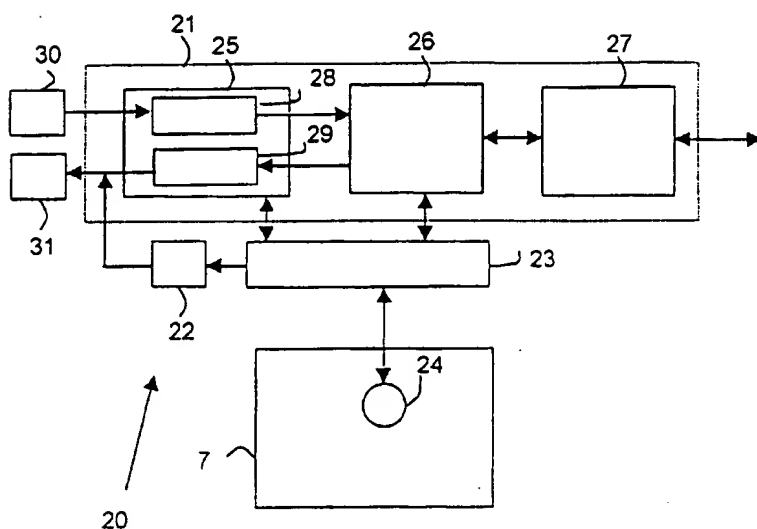


Fig. 2

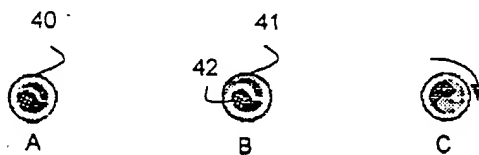
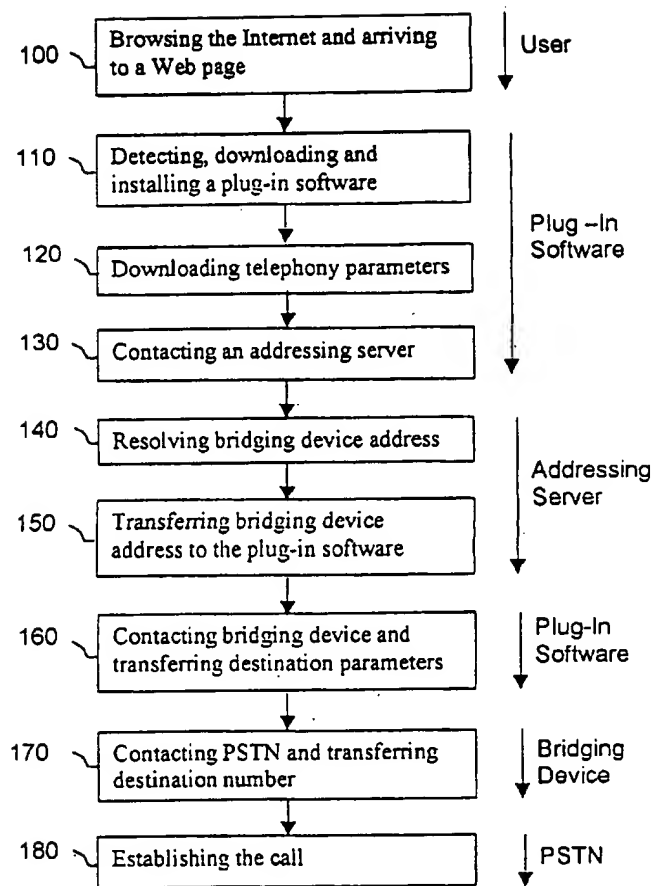


Fig. 3

**Fig. 4**

http://nicole.vocalltec.co.il/snc/demo/pilot.htm - Microsoft Internet Explorer

http://vocalltec.co.il/snc/demo/pilot.htm

VocalTec Surf&Call 4.

Candidate release Surf&Call version has been updated to build 597

Enter phone Number with area code
Then Click Surf&Call Button Below.

Phone Num: 50

Your Name: 51

52

To send touch tones press the keypad below.

1	2	3	4	5	6
7	8	9	0	*	#

53

Fig.5

INTERNATIONAL SEARCH REPORT

International application No.
PCT/US00/12196

A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : H04L 12/64, 12/66

US CL : 370/352, 353, 354, 355, 356; 379/900

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 370/352, 353, 354, 355, 356; 379/900

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

BRS (EAST)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X, P ----- Y, P	US 6,026,087 A (MIRASHRAFI et al) 15 February 2000, col 5, lines 56-59, col 6, lines 44-67, col 7, lines 1-2, 6-16, col 8, lines 37-40, col 12, lines 15-21	1-6, 10-20, 23 -----7- 9, 21
Y, P	US 5,945,989 A (FREISHTAT et al) 31 August 1999, col 4, lines 15-24, col 6, lines 62-65, col 14, lines 63-65	7-9, 21
A	US 5,771,355 A (KUZMA) 23 June 1998, entire document.	
A	US 5,838,682 A (DEKELBAUM et al) 17 November 1998, entire document.	
A, P	US 5,940,834 A (PINARD et al) 17 August 1999, entire document.	

☒ Further documents are listed in the continuation of Box C. ☐ See patent family annex.

* Special categories of cited documents:	*T* later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
A document defining the general state of the art which is not considered to be of particular relevance	*X* document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
E earlier document published on or after the international filing date	*Y* document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
L document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)	*G* document member of the same patent family
O document referring to an oral disclosure, use, exhibition or other means	
P document published prior to the international filing date but later than the priority date claimed	

Date of the actual completion of the international search

18 JULY 2000

Date of mailing of the international search report

09 AUG 2000

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INTERNATIONAL SEARCH REPORT

International application No.
PCT/US00/12196

C (Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of documents, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A, P	US 6,031,836 A (HASERODT) 29 February 2000, entire document.	
A, E	US 6,069,890 A (WHITE et al) 30 May 2000, entire document.	